

Initial

Attendance Requirements:

- Clients must provide a 24-hour cancellation notice.
- Cancellation made the day of appointment will be considered an unexcused absence.
- The client's failure to report for an appointment (no show) will be considered an unexcused absence.
- If you miss an appointment without notifying us in advance, this counts as an unexcused, no show absence. All remaining appointments will be canceled. You will have to reschedule appointments 1 week at a time.
- Because we understand that unavoidable, absences may occur; clients will be allowed 1 unexcused absence.
 In the event of another unexcused absence, the client must provide documentation for their absence (doctor's note, receipt, etc.), OR will be placed at the end of the waiting list, and cannot schedule an appointment until they have moved through the waiting list.
- After two unexcused absences (3rd unexcused), the client will be placed on a scheduling probation, and will
 not be able to schedule an appointment for Mane Event until the next Mane Event season starts
- In the event that Hope Remains Ranch needs to cancel due to bad weather or sickness, the scheduling system will send an email to the client. The client will need to check their email at 2pm each day they have an appointment to be sure that there have not been any cancellations.

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Dress & Conduct Code:

- 1. This is a horse ranch. Clothes will get dirty and/or damaged.
- 2. Clothes NOT allowed: baggy, spaghetti straps, tank tops, symbolic of gangs, drugs, vulgarity, shorts above the knee.
 - Best clothes: blue jeans, shorts to knees or below, and t-shirts.
 - Shoes NOT allowed: Toms, flip-flops, open toe/heal shoes.
 - Best footwear: boots or tennis shoes

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Manners Matter:

- 1. Items NOT allowed: cell phones, electronic devices, knives, matches, lighters, or anything that could be used as a weapon. If any of these items are brought to HRR, they will be taken away permanently.
- 2. HRR is a smoke free and drug free ranch.
- 3. All participants are expected to exhibit manners and respect authority, their peers, ranch animals, and property in general.
- 4. All participants are expected to accept consequences for their behaviors and do what is asked of them the first time they are asked, without complaining, arguing, or fussing.

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Photos/Filming:



I give permission to HRR to photograph/film my child while he/she is participating in ranch activities. I further give permission and consent that any such photographs/videos may be published (web, print, social media) and used by HRR to illustrate and promote Hope Remains Ranch and it's programs. Please note that due to the fact that we have so many children in our programs, we cannot ensure that individual children are excluded from photographs/film taken during the program. As always, Hope Remains Ranch excludes any names or specific child identifying verbiage when photographic/film images are used.

Child(ren)'s Names:		
Signature of Parent/Guardian	Print Name	Date

1771 John Dodd Rd. Wellford, SC 29385 Office: 864-249-3532

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